

JOINT ENTERPRISE TECHNOLOGY TOOL (JETT) INDUSTRY FREQUENTLY ASKED QUESTIONS



Platform Overview & Registration

Q: What is the primary benefit of joining the JETT platform?

A: Creating a profile through JETT showcases your capability directly to subject matter experts across the CBRND enterprise and adds your technology to a government-owned, centralized database used to conduct market research.

Q: How do I register for a JETT account?

A: To register for a JETT account, visit the [JETT homepage](#) to complete the registration form and verify your email address. Once submitted, your request will be reviewed and processed by our team, typically within 24 hours.

Q: Can I include proprietary information in my JETT submission?

A: No - JETT is intended only for publicly releasable information and is not suitable for proprietary or trade-secret material. Any such content should be reserved for follow-on engagements.

Q: I submitted to JETT before but can't remember if I created an account. What should I do?

A: Visit the JETT registration page and try signing up. If your email is already linked with an account, you will see an "Email is already taken" message. Exit the page and use the Password Reset option on the JETT homepage to regain access.

Capability Sessions & Scheduling

Q: What are JETT capability sessions?

A: JETT capability sessions are 20-minute discussions between your organization and our CBRND subject matter experts, offering an opportunity to present your technology and explore potential applications within the mission space.

Q: How does JETT scheduling work?

A: Stakeholders with active submissions receive invitations to schedule a capability session during the first week of each month. Sessions are filled on a first-come, first-served basis, so please reserve your slot at your earliest opportunity.

Q: Any tips to prepare for a JETT capability session?

A: Prepare a focused 12–15 minute briefing highlighting your technology, its unique features, and how it supports the CPE CBRND enterprise mission. Please avoid full company overviews and reserve the final 5 minutes for Q&A with our team.

Q: I have updates to a capability. What's the best way to ensure CBRND is tracking the advancements?

A: We recommend updating your submission to reflect these new advancements. When editing a JETT questionnaire, be sure to select "Request a follow-up engagement" to receive a notification when the next round of scheduling opens.

Q: What can I expect after my JETT capability session?

A: Your technology is featured in a weekly JETT Recap Report shared across the CBRND enterprise. We track any follow-up requests or questions from our subject matter experts. Your data remains active in the database for market research.

Requests for Information (RFIs)

Q: How do I respond to an active RFI?

A: Log in to your JETT account, select "Respond to an RFI," and enter the RFI number in the "RFI Notice ID" field. Complete the required fields and upload your response on the final page.

Q: Does submitting via JETT and scheduling a capability session connect me directly with the RFI owner?

A: All RFI submissions are routed for official review, and any follow up engagement is at the RFI owner's discretion. Attendance by the RFI owner during a JETT session is not guaranteed due to scheduling demands.